

Quality Policy

SCS management recognises the growing demands of the market in terms of quality, performance, reliability, safety, timeliness, flexibility and cost containment. We operate in a complex and dynamic environment, requiring effective leadership to manage risks and opportunities related to markets and socio-economic conditions.

Guidelines and Objectives

- Adopt and maintain a Quality Management System that complies with regulations and legal requirements.
- Clearly assign responsibilities to all corporate functions.
- Ensuring the availability of resources and training for process control.
- Motivate staff to increase awareness of their role and promote safe and responsible behaviour.
- Disseminating documented information to ensure efficiency and product control.
- Improving customer satisfaction through products and services aligned to expectations.
- Define improvement objectives and monitor their results.
- Identify and respond promptly to causes of non-compliance.
- Verify the effectiveness of the Quality Management System through regular inspections.
- Involve suppliers in the achievement of company objectives and select them according to their impact on quality.

Continuous Collaboration

We call for the active and continuous cooperation of all stakeholders to successfully implement the directives and objectives expressed in this policy.

Communication

This policy is available to all interested parties, both internal and external, to ensure transparency and openness in our operations.

Pontoglio, 10 February 2025

General Management

Mario Rodegari

